

LINDA LINGLE  
GOVERNOR



RUSS K. SAITO  
Comptroller

KATHERINE H. THOMASON  
Deputy Comptroller

**STATE OF HAWAII**

**WIRELESS ENHANCED 911 BOARD**

**WIRELESS ENHANCED 911 BOARD**

November 10, 2005  
10:00 a.m.

Department of Accounting and General Services  
Public Works Division Conference Room 426  
Kalanimoku Building  
1151 Punchbowl Street  
Honolulu, Hawaii 96813

**AGENDA**

- I. Call to order
- II. Review of minutes
- III. Committee Updates by Chairs
  - a. Finance Committee
  - b. Technical Committee
  - c. Policies and Objectives Committee
  - d. Administration Committee
- IV. PSAP Status Updates
  - a. Kauai
  - b. Oahu
  - c. Molokai
  - d. Maui
  - e. Hawaii
- V. Approval of report from Intrado
- VI. Announcements
- VII. Next meeting date
- VII. Adjournment

## Wireless Enhanced 911 Board Minutes of November 10, 2005 Meeting

Board Members in Attendance: Roy Irei, Gordon Bruce, Paul Ferreira, Dexter Takashima, Joel Matsunaga, Milton Matsuoka, Richie Nakashima, Russ Saito, John Cole.  
Staff in attendance: Kerry Yoneshige (Department of Accounting and General Services) and Patricia Ohara (Department of the Attorney General). Chair had the proxies for Jeff Yamane and Pete Jaeger.

1. The Chair called the meeting to order at 10:00 a.m.
2. The minutes of the October 28, 2005 meeting were approved subject to correction of adding "million" to the general fund amount and changing the name of the vendor Intrado to Positron.
3. Finance Committee Report: Joel reported the following.
  - General fund had approximately \$6.9 million.
  - Maui Police Department request for \$199,000 reimbursement paid from grant funds.
  - Positron invoice for \$50,000 will be paid from grant funds.
4. Technical Committee Report:
  - Ben Goodloe from Intrado provided an update on the draft report.
  - The report will contain
    1. A checklist for deployment.
    2. Comprehensive deployment plan and cost estimate.
    3. PSAP reimbursement projection.
    4. Ben will call PSAP's to discuss staffing counts and table.
  - Complete draft will be delivered on November 15 to the Board.
  - All PSAPs meet FCC requirements.
  - Maui has found a workaround for the issue of the displaying the wireless carrier name and notice to proceed to all wireless carrier will be issued.
5. Policies and Objectives Committee:
  - John submitted proposed legislation for the board to review. Only revision was to change the word reimburse to recover. The wording change was made to provide the Board more flexibility to disburse funds to the PSAPs for acquisition of equipment and software to provide enhanced wireless 911 service. The board approved the proposed legislation and it will be submitted through DAGS.
6. Administration Committee:
  - The draft contract is being compiled and will be completed by November 18. From that point, the contract can be given to Akimeka for review, e

negotiation, and execution. Targeted contract start date is January 1, 2006.

7. PSAP Status Updates

- Kauai: IT division working with CAD vendor on ALI change and should be doing software upgrade with CAD vendor also.
- Oahu: Held 1<sup>st</sup> meeting with EMS, Fire, Hickam Air Force (Hickam) base officials, Pearl Harbor Naval Shipyard (Pearl Harbor) officials, and HPD. HPD will head the group and Hawaiian Telcom will also be included.
- Maui: Will host other counties to visit department to view enhanced wireless operation. Motion passed to allow the Board to reimburse the Oahu PSAPs for costs to travel to Maui to view operations. Also ready to send letters to wireless carriers to implement enhanced wireless service.
- Molokai: Can accept data, awaiting terminals to display enhanced wireless information.
- Hawaii: In need of mapping software for enhanced wireless service.
- Future updates will include Pearl Harbor and Hickam.

8. The next meeting will be on December 9 in the Comptroller's Conference Room in the Kalanimoku building on Oahu.

9. Meeting was adjourned at 11:55 a.m.

Irei, Roy

---

**From:** Goodloe, Ben [bgoodloe@Intrado.com]  
**Sent:** Wednesday, November 09, 2005 8:22 AM  
**To:** Thomas T. Takeshita jr.  
**Cc:** Metivier, Tina; Lee, Lamerle; Boyd, Mary; j.nantkes@verizon.com; nancy.j.deroo@verizon.com; Jaeger, Pete; Irei, Roy  
**Subject:** ALI Display solution for Wireless calls in Maui

Tommy,

Just to recap our discussion and agreement this afternoon regarding the Company ID display problem on wireless 9-1-1 calls, we agreed to move forward with the following solutions:

1. To accommodate the need to display Company ID, which is not a field supported in the PAM steering protocol, we will instead ask all Wireless Service Providers in the State to insert their NENA ID in the "Telco Comments" field. As we tested with you, this "work-around" solution will provide for the needed company ID on all wireless 9-1-1 calls.
2. To eliminate the potential confusion of having the wireless company name in the Customer Name field, which also creates operational inefficiencies for Maui, we will request that this field be left un-populated by the WSPs as they provision their ESRK records.
3. I will request on Wednesday, November 9, that all the existing ESRK records which have been provisioned by Nextel Partners be updated with the above requirements. I will inform you as soon as I receive confirmation from the Nextel Partners Program Manager that the updates have been made.
4. Per our conversation, our agreement was that you will accept the changes to the Nextel Partners ESRK records immediately, and will be able to make the appropriate adjustments to your mapping system to incorporate this new data element after the additional information is provisioned and begins displaying on the ALI screen from live calls.
5. At the point in the future when Hawaiian Telecom is able to provide E2 steering, the existing data provisioned for all wireless E9-1-1 deployments will remain the same with exception that the NENA ID will, in addition to appearing in the Telco Comments field, also display in the Company ID field. This will eliminate the requirement for any future modifications to the way in which CAD systems accept data for Wireless E9-1-1 calls unless the PSAP so desires.
6. With the agreements in place as stated above, we can now resume working toward completion of the remaining Wireless Carrier's routing worksheets and move forward with deploying E9-1-1 service with the remaining service providers in Maui.

If you feel that I have in any way misinterpreted or misrepresented our agreements, please let me know so I can clarify any issues or questions. I sincerely appreciate your working with us to achieve a workable solution to Maui's needs, and fully appreciate and support your desire to provide the best possible solution not only for the residents of Maui County but also the State

11/10/2005

of Hawaii.

Best regards,

**Ben D. Goodloe, ENP**

Manager, Program Account Management/Direct Program Manager  
Direct Business Unit

**Intrado Inc.**

*direct: 512.778.5813*

*mobile: 512.779.5372*

*fax: 720-494-6600*

*email: bgoodloe@intrado.com*

**Intrado.™**

[www.intrado.com](http://www.intrado.com)

ATTENTION:

The information contained in this electronic message and any attachments to this message are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, please notify Intrado Inc. immediately at (720) 494-5800 and destroy all copies of this message and any attachments.

11/10/2005

\_\_\_\_.B. NO.\_\_\_\_

---

# A BILL FOR AN ACT

---

RELATING TO THE WIRELESS ENHANCED 911 BOARD.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1       SECTION 1.

2       The purpose of this Act is to

3       SECTION 2. Section 138-5, Hawaii Revised Statutes, is  
4 amended to read as follows:

5   "~~§138-5~~ Recovery from the fund. (a) After January 1, 2005,  
6 every public safety answering point shall be eligible to seek  
7 reimbursement from the fund ~~[solely]~~ to pay for the reasonable  
8 costs to lease, purchase, or maintain all necessary equipment,  
9 including computer hardware, software, and database  
10 provisioning, required by the public safety answering point to  
11 provide technical functionality for the wireless enhanced 911  
12 service pursuant to the Federal Communications Commission order.  
13 ~~[All other expenses]~~ Expenses necessary to operate the public  
14 safety answering point, including but not limited to those  
15 expenses related to overhead, staffing, and other day-to-day  
16 operational expenses, shall continue to be paid through the  
17 general funding of the respective counties. The board shall  
18 have discretion to determine by policy that certain expenses

\_\_\_\_.B. NO. \_\_\_\_\_

1 ~~recovery.~~] The board shall determine the reimbursement amounts  
2 for the public safety answering points, based on the limitations  
3 set forth in section 138-5(a). The reimbursement level for each  
4 wireless provider shall be limited:

5 (1) To the total contribution made by the  
6 wireless provider to the wireless provider  
7 cost recovery portion of the fund; and

8 (2) As provided in section 138-5(b)."

9 SECTION 3. New statutory material is underscored. Statutory  
10 material to be repealed is bracketed and stricken.

11 SECTION 4. This Act shall take effect upon its approval.

12

13

14

INTRODUCED BY: \_\_\_\_\_

15

BY REQUEST